

MISSION STATEMENT

The Albany Parking Authority has responsibility in the management of municipal parking facilities to provide leadership in:

- assisting in economic development for the City of Albany,
- achieving improved solutions to parking problems,
- enhancing traffic flow and pedestrian safety,
- elevating service and convenience for parkers,
- improving transportation alternatives,
- promoting internal accountability and maximizing revenue.

INTRODUCTION

This Policies and Procedures Operations Manual is published by the Board of Directors of the Authority to provide workplace directions for the benefit of employees. All employees shall receive a copy of this manual and all subsequent amendments, which may be adopted from time to time. It is the responsibility of all employees to read and understand this manual, and to efficiently carry out it's requirements.

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